



They want it all... and they want it now!

Customers are a demanding bunch these days. What used to satisfy a customer and keep their business tied to you just doesn't cut it any more. We're all used to immediate responses these days in everything we do – whether it's tapping your foot while waiting on a microwave to cook, or trying to find data about shipments, we want it all right now. More and more often these days, you're being asked to provide distribution services to companies who want you to handle receiving, sorting and shipping of high volume items, including electronic scans to provide a complete chain of custody. Your customers want it all, and they want it now.

Datatrac's Distribution module for COPS along with Datatrac's eTrac is the answer to provide your customers all the data they need when they need it. If they can send you any kind of advance ship notice file with all the shipment and stop detail information, you can handle it. Creating routes that are load balanced for each day or each run of activity is no problem. And with the power of COPS behind it for on-screen route monitoring, receiving and handling of POD's, generation of delivery manifests, driver settlement and customer billing, you really can do it all.

It used to be that only the big guys used delivery scanners, wireless devices or websites to capture and present data to their customers. Without the huge technology budget, you just couldn't compete. Now, it's no problem. The COPS Distribution



module includes the ability to track receive, load and delivery scans via multiple handheld devices and present all of that information, including signature capture, online in real time. Receiving data can be downloaded to the barcode scanner for pre-routing of items as they are unloaded from the truck. Loading information can also be downloaded to a scanner to provide truck load verification. And of course, your drivers can carry a scanner to verify delivery information and capture signatures, if your customers require it. All of this information can be delivered to your customer and presented online within seconds using Datatrac's new real-time scanner technology.



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Other features available to COPS

Distribution users include:

- Un-audited receive scanning
- Un-audited load scanning
- Dispatching drivers for pickup routes
- Performing pickups during a delivery route
- Mix and match real-time and batch scanning
- Hosted services for low entry cost



To compete in today's "I want it now!" world, Datatrak's implementation group will work with you to determine which scans are required and design a plan for you that will keep your customers happy and help you win new business. Because it's all about time, we'll show you ways to replace manual procedures with technologically advanced solutions to streamline your business. Our expertise is there for you, and we'll help you navigate the brave new world of technology to keep your business growing.

They want it all, and they want it now. That's what real-time information is all about.

Datatrak offers an array of products designed to make your company more profitable. Ask a representative how one or more of these products can help you.



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